# ALCATEL-LUCENT ENTERPRISE OPENTOUCH CONVERSATION FOR iPad

The Alcatel-Lucent OpenTouch® Communications Suite transforms enterprise communications into collaborative conversations and business services. OpenTouch Conversation® brings the essential elements of the OpenTouch Communications Suite to life, supporting seamless interaction across multiple media, devices, and participants, all within the same conversation.





### **OPENTOUCH CONVERSATION**

Users can move from a phone call to a conference call simply by adding people to the conversation – add video, show presentations, and exchange files with ease. Employees can optimize their time by transferring calls to their smartphone, tablet, videoconferencing end-point, or PC without interruption. OpenTouch Conversation adapts to the way that users work, fostering conversations that enrich their business.

The OpenTouch Conversation unified communications application runs on native operating systems for Apple® iPad™, Apple® iPhone™, Microsoft® Windows™, and Android™ devices. The OpenTouch Conversation web client supports Google® Chrome™, Mozilla® Firefox™, Microsoft® Internet Explorer™, and Apple® Safari™ web browsers. No matter the device or platform, OpenTouch Conversation supports business communications needs.

## OPENTOUCH CONVERSATION FOR IPAD

OpenTouch Conversation for iPad exposes the features and flexibility of the OpenTouch Suite through the popular iPad tablet device. Use gestures to place calls, retrieve messages and move easily from a phone call or IM to a multi-party conversation. View and annotate presentations, PDFs, and images. Send IMs, exchange files, and activate and create call-routing profiles.

#### **FEATURES**

- Place, answer, and manage voice and video calls using the enterprise dialing plan – call anywhere using device, corporate directory, or OpenTouch contacts
- View contact presence and availability and tap to start and manage collaborative, secure conversations
- Start with a simple one-to-one chat and add people, add voice, add video, add content – seamlessly and effortlessly

- Manage communications preferences and reachability using call routing profiles, effortlessly while on the move
- Enable/disable Call Supervision and Manager-Assistant modes
- Present a single business identity, with one phone number across multiple devices – desk phone, PC, tablet and smartphone
- Move the conversation between devices using Rapid Session Shift - move the late day video conference to your mobile device and be on time for the next appointment
- Listen to and manage voice mail messages
- · View shared desktops
- Schedule meetings on-the-go using pre-defined meeting profiles that tailor OpenTouch conferencing capabilities to match the type of meeting or event
- View and conduct presentations view shared presentations, PDFs, and bitmap images
- Annotate shared presentations, PDFs, and images using gestures to select tools and make real-time edits
- Manage ongoing conversations using the complete set of conference controls – transfer, mute, hold, resume, hang up, add, promote and more
- Download from the Apple App Store and review the built-in help tutorial



#### **BENEFITS**

- Compelling and thoughtful user experience that encourages use, encourages employee communications and encourages rich and frequent conversations
- Reduced enterprise communications expenses through use of Wi-Fi or 4G/3G data connectivity for telephone calls and conference calls (VoIP)
- Improve collaboration and increase efficiency with streamlined evolution of business conversations to include multiple parties, persistent conversations, content sharing and high-quality video conferencing while on the move
- Boost productivity and save budget with quick access to business communication features anywhere
- Be contacted faster and more efficiently with a single business identity across multiple devices
- Save time with automatic presence that makes clear when a contact is available and shows the best ways to communicate
- Improve the meeting experience with profiles that tailor system behavior to match the type of meeting or event, including webinars, training sessions and daily business meetings
- Express ideas and interactively collaborate and innovate using feature-rich annotation tools





#### **TECHNICAL SPECIFICATIONS**

TECHNICAL SPECIFICATION	IS		
AUDIO			
Audio codecs	G.711 µ-law, G.711 a-law, G.722, G.729 Annex A, PLC support		
DTMF support	For joining a conference call or using an auto attendant RFC 2833		
Echo cancellation	Built-in		
Voice activity detection	Used for video switching, noise isolation		
Manager/assistant	Delegation on/off		
Supervision	On/off	On/off	
CONNECTIVITY			
Cellular and network connectivity	3G, 4G, Wi-Fi		
IPv6 ready	Yes		
CONTACTS			
Contact provisioning	OpenTouch users, corporate directory		
Local device contacts	iOS Contacts		
CONTENT SHARING			
Annotate web presentations	Lines, colors, shapes, highlighter, eraser		
View a shared desktop			
Web presentations	View and control web presentations Mirror your display via AirPlay		
LANGUAGES			
Brazilian Chinese Simplified Chinese Traditional Czech Danish Dutch English	Finnish French German Hungarian Italian Korean Norwegian	Polish Portuguese Russian Spanish Swedish Turkish	
PLATFORM REQUIREMENTS			
Required Alcatel-Lucent OpenTouch platforms	<ul> <li>One of the following:</li> <li>OpenTouch Business Edition R1.x and 2.x</li> <li>OpenTouch Multimedia Services R1.x and 2.x</li> <li>OpenTouch Conversation universal client user option license, part number 3BA09662JA</li> <li>OpenTouch Enterprise Cloud universal desktop/mobile option RTU, part number 3JE31066AA</li> </ul>		
Tablet devices	iPad Air, iPad Air 2 iPad mini 2, iPad mini 3 iPad (4th generation) iPad Pro		
OS versions	OS 8.x and 9.x (iOS 9.x rec	ommended)	
SECURITY			
Authentication	Client authentication via login/password and certificate Server authentication via certificate		
Encryption	HTTPS, LDAPs, SIP TLS and SRTP		
Video standards and protocols	Yes		
NAT/firewall traversal	OpenTouch Session Border Controller OpenTouch Edge Server Reverse proxy		
VIDEO			
Video codec	H.264 profiles 1.3 and 3.0		
Multiparty video conferencing	Embedded voice-activated video switching		
Video resolution	CIF (352x288) 30 fps		

VGA (640x480) 30 fps

#### enterprise.alcatel-lucent.com



